## VOCABULARY A 3

sustainable tourism

responsible tourism low-impact tourism green tourism eco-tourism renewable energy energy management depleted resources indigenous people host community local authorities stakeholders fair trade fundraising increasing awareness biodiversity biosphere reserve

carbon footprint wildlife habitat conservation project biodegradable ingredients

environmental issues

income generating global economy market saturation labour costs cheap labour maintenance costs tourist receipts tourism revenue foreign investment foreign ownership subsidy commodities

direct sale
printed advertising
SWOT analysis
volume of business
to commission
to break even
to pay balance
to refund

facts and figures null and void

profit and loss rules and regulations terms and conditions foregone conclusion fruitful collaboration

key issue stumbling block meeting facilities conference venue

dress code corporate travel executives trainee CEO NTO TIC MICE

upgrading bumping business lounge fast track

first class supplement

full fare frequent flyer mileage programme long-haul flight short-hop flight stand-by passenger

hub airport gateway airport

jet lag
stopover
no-shows
open ticket
open-jaw ticket
return fare
travel pass
purser
harbor
liner
gangway
starboard
muster station
shipyard
crossing

commuters roundabout

toll

parking lot station wagon

sedan congestion platform rolling stock ticket collector

customer satisfaction customer retention customer defection customer loyalty repeat guests return visitor

ratio

red-carpet treatment preferential treatment

retail agency wholesale operator benchmarking visitors' book

performance standards tangibles/intangibles state-of-the-art equipment

published tariff

rack rate

occupancy rates off-season rates hotel beds

restaurant covers

amenities
dining facilities
banqueting facilities
counter service
table service
maitre d' hôtel
sommelier

bridal/honeymoon suite senior/junior suite executive suite tennis court
golf course
bowling alley
ice-skating rink
football pitch
athletics track
ski run
sun-bathing
paragliding
cycling
fishing/angling
water skiing
yachting/sailing

yachting/sailing horse riding rock climbing water slides wave pool touch pool

highlights landmarks built attractions natural attractions eateries entertainment listed buildings development site residential areas gentrification

to commemorate
anniversary
birthplace
national museum
heritage museum
contemporary art
modern art
natural history museum
special exhibition

permanent collection

hands-on patron

curator audio guides admission fee concession renovation artifact work of art exhibit display masterpiece show case

relics replica model memorabilia

oil (on canvas) watercolours ink etching still life

landscape
portrait
nude
bust
sculpture
statue
carving
bas-relief
mosaic
fresco

stained glass tiles

period furniture arch portico gate façade dome

mural

spire nave altar column frieze

concrete steel brick gold silver bronze marble coronet necklace bracelet cloak shield helmet

spear

sword

bow and arrow

to set off
to set up
to pick up
to put up
to look around
to drop off
to see off
to run out of
to run into
to break down
to make out
to draw up
to take up
to hang around

tourist ghetto tourist trap road rage travel geek art buff culture vulture

foodie

wine connoisseur

travel bug itchy feet culture shock globe trotter travel light nooks & crannies

wine & dine park & ride tips & tricks